



# Security & Technology Risk Management Overview



# Security & Technology Risk Management Security & Technology Risk Definitions



- <u>Technology Risk:</u> The business risks that may arise due to the
  potential of technology failures, or disruptions associated with the
  use, ownership, operation, evolution and adoption of internally
  developed or Third-party acquired Information Technology and
  Information Systems that support the business functions and
  provided services within the Bank.
- <u>Security Risk:</u> The business risk that may arise due to the potential unauthorized access, use, disclosure, modification or destruction of the Bank's information and information systems that will affect the information's confidentiality, integrity and availability.

Information Security

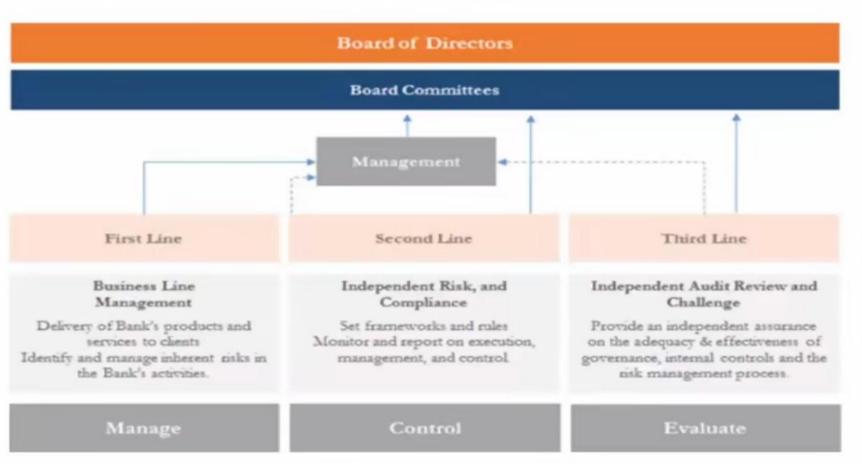
Cyber Security IT & Security
Third-party

IT Project Execution IT Resilience & Continuity

Security & Technology Controls' Assurance

# **Security & Technology Risk Management**

The III LOD Model provides for the basis of formalizing and institutionalizing risk management awareness and accountability. It ensures standardized approach to risk assessments, risk scoring, reporting metrics and governance.





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# 1st Line of Defense

- Risk Identification & Analysis
- Controls Implementation & Monitoring
- Security & Technology Operations
- Security & Technology Integration
- Security & Technology Architecture & Design
- Security Hardening
- Business Resiliency & Disaster Recovery
- Training & Awareness
- Operational Governance
- Compliance / Control Check

#### 2<sup>nd</sup> Line of Defense

#### **Risk Management**

- Risk Assessment Framework
- Risk Management Process
- Asset & Threat Landscaping
- Risk Assessments / Evaluations

#### **Assurance Management**

- Compliance & Controls Framework
- Controls Assurance & Compliance Management
- Policy Alignment

#### **Governance & Reporting**

- Operational Governance
- Strategic Governance

#### 3rd Line of Defense

- Internal and/or External Compliance Audits
- Performance Audits & Reviews
- Corrective Action Plans for Gaps Closure

# Risk Management Functions Risk Management Risk Management Documentation Risk Management Documentation Risk Management Assessments



# 2nd Line of Defense (CRO Organization) Risk Governance & Reporting Functions Operational Governance Strategic Governance Strategic Governance CSO II Pairties Board External Audit





# Security & Technology Risk Management - 2<sup>nd</sup> Line of Defense

Acts as an independent second line of defense within the Risk Group organization, the Security & Technology Risk Management is responsible for managing the following bank-wide risks:

- Information Security Risk, Cyber Security Risk, IT & Security Third-party Risk, IT Resilience & Continuity Risk, IT Project Execution Risk, and Security & Technology Controls' Assurance Risk.
- Risks of non-Compliance with relevant CBE regulations and industry standards.

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The STRM is responsible for defining and implementing the Security & Technology Risk Management framework to support mitigating Security & Technology Risks, in order to:

- Minimize and mitigate potential and unexpected losses
- Improve Control environment effectiveness within the bank
- Align business operations and risk exposure to appropriate levels
- Ensure alignment with risk management requirements that have been mandated by relevant legal and regulatory bodies
- Track, report & monitor Security & Technology risks along with their risk assessment and treatment plans.







#### Security & Technology Risk Management

- 1. Risk Assessment Framework
- 2. Risk Management Process
- 3. Risk Assessments / Evaluations

#### Security & Technology Assurance Management

- 1. Compliance Requirement Management
- 2. Compliance & Control Frameworks
- 3. Policy Alignment

#### Security & Technology Governance & Reporting

- 1. Operational Governance
- 2. Strategic Governance





The main scope of the Security & Technology Risk Management is to ensure an effective risk management process is being followed in alignment with the ERM framework.

#### Pro-active Risk Assessment

### ☐ 1st Line of Defense Reporting of Identified Risks

Risks are initially assessed by the risk owner and reported to the Security & Technology Risk Management team:

- RCSA Exercise
- Vulnerability Management Program & Different Security Assessments
- Secure Software Development / Acquisition Life Cycle
- Change Management & Project Execution Processes
- Others

# ☐ Risk Assessment of Security & Technology Corpus & Documentation

Review and concur all documentation produced from the Security & Resilience Management or Information Technology Management areas, to address any key control gaps identified and highlight any bank-wide security or technology risks for effective risk management.

### ☐ Independent Risk & Assurance Assessment

Based on the current threat landscape, defined priorities and risk appetite, the Security & Technology Risk Management team might perform on-demand / ad-hoc independent risk & assurance assessments for a defined scope of services / information systems, to proactively identify security and technology risks.





#### Reactive Risk Assessment

# ☐ Risk Assessment of Identified Security & Technology Audit Gaps

To ensure identified security or technology audit gaps are assessed as well from risk perspective

- Identification of new bank-wide Security or Technology Risks as a result of ineffective / missing controls
- · Re-assessment of associated security & technology risks, as a result of ineffective / missing controls

# ☐ Risk Assessment of Key Security & Technology Incidents

To ensure key / major security or technology incidents are assessed as well from risk perspective

- Incident root cause has been identified with an appropriate resolution action in place to avoid incident reoccurrence.
- Identification of new bank-wide Security or Technology Risks as a result of ineffective / missing controls that could have led to such incidents.
- Re-assessment of associated security & technology risks, as a result of ineffective / missing controls that could have led to such incidents.

# ■ Evaluation of Risk Response Effectiveness

Different KRIs and RAIs are developed and reported to act as early warning signals to monitor the risks' status and set the effectiveness criteria for the identified risk response associated with the key security & technology risks.





## Security & Technology Risk Management Process

The process for managing Security & Technology risks ensures risks are continuously identified, assessed in terms of their impact on the business and likelihood of occurrence, appropriate risk treatment plans are in place, aligned with the bank's risk appetite and defined priorities, the relevant stakeholders are involved and are kept informed with the ongoing monitoring of the risk treatment effectiveness.







# Security & Technology Risks Governance & Reporting

Operational and strategic governance of security & technology risks provide regular monitoring and assessment to the organizational risks' exposure and status.

Risk dashboards & reports are frequently generated to ensure governance at two levels Operational and Strategic. Operational governance with 1st LoD functions to collect needed KRIs, RAIs and needed escalations in Security & Technology Risk Committee (STRC). Strategic governance with 3rd line of defense, Risk & Audit Committees to report on Risk posture, key exceptions, and arbitrations.

Information. CIB Board Risk Committee Management Risk Committee (MRC) External Bodies CIB Board Operations & Technology Committee directives or 27 Significant Security & Technology Risks r@n Significant & Material Security & Technology ron Risk Management Insights reports sent E Key Exceptions (Risk, Policy, Governance) Risk Exposure Insights to lower Arbitrations Key Exceptions (Risk, Policy, Governance) Compliance Notes & Self Attestations committees Arbitrations & teams. Risk Management Directives Risk Management Directives Clarifications in laws, policies, mandates Exception Handling Directives Exception Handling Directives Program & Policy Implementation Directives Risk Assessment Requests Risk Assessment Requests Information. Policy & Appetite Changes Policy & Appetite Changes Updates in Mandates Arbitrations reports. brought up by lower teams & committees Security & Technology Risk Management Consolidate & Generate Group Level Key Risk Indicators Breakdown of Strategic Roadmaps/Directives/Measures/Communications Identify Exceptions & Arbitrations for escalation to technical directives for First Line of Defence functions. Develop Risk & Compliance Insights KRI & Compliance Posture Request Alignment with Internal Audit Teams \*\* Security & Technology Risk Committee Risk & Compliance Management Requests. Risk Management Exceptions Directives & Arbitrations Control Efficiency Indicators Risk Management Arbitrations